

COMPLAINTS and CONDUCT MATTERS AGAINST AVON AND SOMERSET POLICE AND CRIME COMMISSIONER AND DEPUTY PCC

REPORT TO: AVON AND SOMERSET POLICE AND CRIME PANEL

Date: 28 September 2023

No.	Date rcvd / log no.	Summary of complaint or allegation	Recorded?	Handled by	Outcome	Live or Closed
COMPLAINTS and CONDUCT MATTERS AGAINST AVON AND SOMERSET POLICE AND CRIME COMMISSIONER MARK SHELFORD						
85.	06/03/2023	Complaint against PCC Shelford and former PCC Mountstevens in relation to their involvement in harassment against the complainant by the police.	Yes	COS & Panel	Resolved by means of explanation and disapplication. Escalated to the Panel. Decision upheld and outcome letter sent 15/03/2023	Closed
86.	27/02/2023	Dissatisfaction with PCC's views on classification on drugs at the recent Conservative Party Conference.	Yes	COS & Panel	Resolved by means of explanation. Escalated to the Panel and outcome letter sent 31/05/2023	Closed
88.	15/05/2023	FOR INFO ONLY - Potential PCC complaint made directly to Somerset Council	Yes	Panel	Not a complaint against the PCC but dissatisfaction with ASP. Explanation provided by Panel 31/05/2023.	Closed
89.	15/04/2023	Complaint regarding 101 answer times. Holds the PCC responsible for the poor service.	Yes	COS	In progress, will be resolved by means of explanation. Does not relate to the personal conduct of the PCC.	Live
90.	29/08/23	Complaint against PCC Mark Shelford in relation to outcome of a previous PCC complaint review.	Yes	COS	Resolved by means of explanation. Letter sent 29/08/23	Closed
91.	17/07/23	Complaint received via IOPC relating to Conservative Party activity	Yes	Panel	Resolved by means of explanation as not relating to personal conduct matter.	Closed
92.	31/08/23	Complaint by former officer against PCC for delay in responding to contact outside of the stipulated aim of 20 working days.	Yes	COS	Substantive matter raised with ASP and in hand. Will be resolved by apology, update and means of explanation.	Live